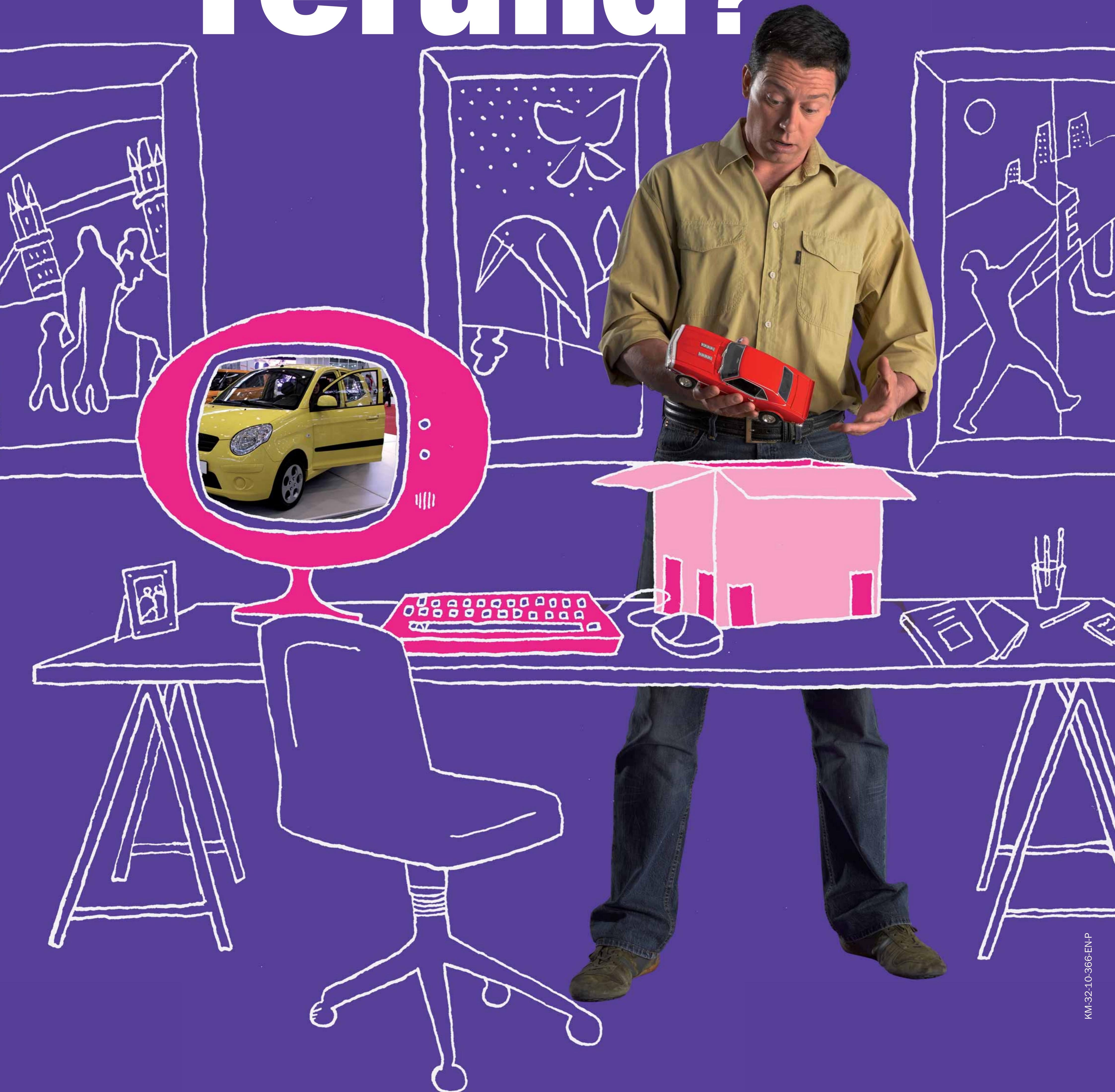


Great bargain turned sour? Can't get a refund?



Your answer on europa.eu/youreurope
or call 00 800 67 89 10 11 (Europe Direct)